

Dealing with the Unexpected

What Happens?

Sooner or later all organisations will be confronted by crisis. It is almost inevitable. From workplace accidents to cyber attack, from acts of terrorism to natural calamities, the threats are multiple and complex. And while large scale incidents such as the Grenfell Tower fire or the Manchester bombing will attract headlines, more localised events such as the death of a colleague or company cutbacks can have a devastating effect on your staff.

At CiC we know that robust crisis management involves solid and well-planned preparation. A crisis needn't destroy your organisation. In fact it might even make it stronger.

What can CiC do?

Let us show you how, through our critical incident cover and our learning and development programmes, your organisation will be equipped to address the human reactions of your staff after unforeseen traumas. Our interactive seminars and workshops empower managers to engage creatively and effectively with the emotional wellbeing of your staff.

CiC's learning programmes, which can be delivered internationally, give managers the tools they need to boost both personal and organisational resilience. Training sessions are tailored to the specific needs of client organisations.

CiC's critical incident cover offers you the reassurance that even in the midst of disaster experts are on hand to guide your organisation every step of the way. Our Critical Incident Support staff are selected from our most senior and highly qualified clinicians.

Learning Programmes

- Understanding human reactions to a crisis
- Breaking bad news
- Managing absenteeism during and after a crisis
- Devising positive wellbeing strategies following a traumatic incident
- Business Continuity – essential people issues
- Psychological impact of critical incidents
- Spotting early signs of traumatic stress
- Building emotional resilience

Critical Incident Cover

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Want to know more?

Get in touch with CiC using the details below.

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